

**HEALTH CARE QUALITY IMPROVEMENT ADVISORY COMMITTEE  
OUTPATIENT PRACTICE SUBCOMMITTEE**

**Members:** Val Schott, Paula Root, Kent Towsley, Pat Johnson, Melissa Johnson, Lynn Mitchell

**Purpose:** To advise the Advisory Committee based on the specialized considerations of quality improvement among physician office settings, including small and large practices, to include the selection of actionable goals and measures that providers can affect.

1. Cross-reference Commonwealth Fund State Scorecard for outpatient measures
  - a. Percent of adults age 50 and older who received recommended screening and preventive care is defined as sigmoidoscopy or colonoscopy in the last ten years or a fecal occult blood test in the last two years; a mammogram in the last two years (women only); a pap smear in the last three years (women only); and a flu shot in the past year and a pneumonia vaccine ever (age 65 and older only).
  - b. Percent of children with emotional, behavioral, or developmental problems who received some mental health care in the past year is defined as children ages 1-17 with current emotional, developmental, or behavioral problems requiring treatment or counseling who received some type of mental health care during the past 12 months.
2. Cross-reference US Preventive Services Taskforce
  - Colorectal Cancer – The USPSTF strongly recommends that clinicians screen men and women 50 years of age or older for colorectal cancer. **A**
  - Breast Cancer – The USPSTF recommends screening mammography, with or without clinical breast examination, ever 1-2 years for women aged 40 and older. **B**
  - Cervical Cancer – The USPSTF strongly recommends screening for cervical cancer in women who have been sexually active and have a cervix. **A**
3. Identify major insurance payors in Oklahoma
  - Aetna
  - BC/BS
  - Community Care of Oklahoma
  - Cigna
  - Medicare
  - Pacificare
  - United Health Care
  - SoonerCare
4. Collect current major educational/quality initiatives

***See attached***

**Proposed Actionable Items:**

- Increase cross payor consistency / collaboration around colorectal screening / cervical cancer screening
- Increase utilization across payors of screening and early intervention with appropriate mental health and substance abuse services.
- Collect cross payor HEDIS or other recognized measures to allow for continuity.

**Strategy:**

- Convene, under invitation from Secretary of Health Crutcher, a collaborative meeting of major payor medical directors / provider organizations to brainstorm strategies.

**TOP OKLAHOMA HEALTH INSURERS QUALITY INFORMATION**

AETNA	MEASURES USED	Quality Initiatives - MEMBERS	Quality Initiatives - PROVIDERS	CONTACT	COMMENTS
BC/BS	Limited HEDIS Set	Disease Management: Asthma, CAD, COPD, CHF, Smoking Cessation Weight Loss & Management	Performance based recognition, no \$ involved	Medical Perspective: Dr. Paula Root, (405) 316-7095 QI Reports & Documents: Janice Yancy (918) 551-3054	No response
CCOK	HEDIS	Disease Management: Diabetes, Cholesterol, Depression, Hypertension Medication Therapy, Patient Safety	Provider intervention is usually "education" based.	Mary Brosseau (918) 594-5229 Mbrosseau@ccok.com	Can't share info
CIGNA	CAHPS	Physician provided preventive benefits include smoking cessation, medical nutrition therapy, diabetes self-management, supplies and services, bone mass measurement, glaucoma screening, diabetes screening, cardiovascular disease screening, prostate cancer screening, screening pap test and pelvic exam, screening mammography, colorectal cancer screening, adult immunizations for influenza, pneumococcal, hepatitis B, "Welcome to Medicare" visit which includes a referral for an ultrasound screening for abdominal aortic aneurysm for eligible beneficiaries)	Pay for performance to encourage quality improvement and avoidance of unnecessary costs. Medicare Quality Monitoring System and the Physician Quality Reporting Initiative educational resources.	Information is from the www.cms.hhs.gov website	
MEDICARE	CAHPS				
PACIFICARE	HEDIS for Commercial HMO and CAHPS for Medicare Advantage	Disease Management: Diabetes, Cardio Vascular, Asthma, End-Stage Renal. Pregnancy to Pre-school Program which sends reminders for immunizations. Flu immunization reminders sent to Medicare/Commercial HMO members. Female members receive reminders for Mammograms/Pap smears. On-line Health Risk Analysis for commercial members. Medicare members receive and hard copy and a return envelope. Health credits are received by those individuals who commit to a program for getting fit. Health Credits provide discounts to fitness/exercise programs.	Premium designation program. This initiative identifies and recognizes network physicians whose data demonstrates their clinical practice is consistent with evidence and consensus based standards and is efficient in providing care. This info is viewable by plan members to make informed decisions when choosing a provider. The provider may see an increase in the volume of patients accessing their practice.	Carolyn Seabolt, QA Director - Commercial 210-408-6642	
SOONERCARE	HEDIS, CAHPS, ECHO	Health Management Program, Smoking Cessation, Family Planning, Breast and Cervical Cancer Treatment Program	EPSDT Bonus Payments, Provider Profiles (ER, Generic Prescribing, Pap, Mammography, Well Child Check, Immunizations), On-site audit/education.	Patricia Johnson (405) 522-7184 Pat.Johnson@okhca.org	

**TOP OKLAHOMA HEALTH INSURERS QUALITY INFORMATION**

AETNA	MEASURES USED	Quality Initiatives - MEMBERS	Quality Initiatives - PROVIDERS	CONTACT	COMMENTS
BC/BBS	Limited HEDIS Set	Disease Management: Asthma, CAD, COPD, CHF, Smoking Cessation Weight Loss & Management	Performance based recognition, no \$ involved	Medical Perspective: Dr. Paula Root, (405) 316-7095 QI Reports & Documents: Janice Yancy (918) 551-3054	No response
CCOK	HEDIS	Disease Management: Diabetes, Cholesterol, Depression, Hypertension Medication Therapy, Patient Safety	Provider intervention is usually "education" based.	Mary Brosseau (918) 594-5229 Mbrosseau@ccok.com	Can't share info
CIGNA	HEDIS	Physician provided preventive benefits include smoking cessation, medical nutrition therapy, diabetes self-management, supplies and services, bone mass measurement, glaucoma screening, diabetes screening, cardiovascular disease screening, prostate cancer screening, screening pap test and pelvic exam, screening mammography, colorectal cancer screening, adult immunizations for influenza, pneumococcal, hepatitis B, "Welcome to Medicare" visit which includes a referral for an ultrasound screening for abdominal aortic aneurysm for eligible beneficiaries)	Pay for performance to encourage quality improvement and avoidance of unnecessary costs. Medicare Quality Monitoring System and the Physician Quality Reporting Initiative educational resources.	Information is from the www.cms.hhs.gov website	
MEDICARE	CAHPS	Disease Management: Diabetes, Cardio Vascular, Asthma, End-Stage Renal. Pregnancy to Pre-school Program which sends reminders for immunizations. Flu immunization reminders sent to Medicare/Commercial HMO members. Female members receive reminders for Mammograms/Pap smears. On-line Health Risk Analysis for commercial members, Medicare members receive and hard copy and a return envelope. Health credits are received by those individuals who commit to a program for getting fit. Health Credits provide discounts to fitness/exercise programs.	Premium designation program. This initiative identifies and recognizes network physicians whose data demonstrates their clinical practice is consistent with evidence and consensus based standards and is efficient in providing care. This info is viewable by plan members to make informed decisions when choosing a provider. The provider may see an increase in the volume of patients accessing their practice.	Carolyn Seabolt, QA Director - Commercial 210-408-6642	
PACIFICARE	HEDIS for Commercial HMO and CAHPS for Medicare Advantage	Health Management Program, Smoking Cessation, Family Planning, Breast and Cervical Cancer Treatment Program	EPSDT Bonus Payments, Provider Profiles (ER, Generic Prescribing, Pap, Mammography, Well Child Check, Immunizations), On-site audit/education.	Patricia Johnson (405) 522-7184 Pat.Johnson@okhca.org	
UNITED HEALTH CARE	HEDIS, CAHPS, ECHO				
SOONERCARE	HEDIS, CAHPS, ECHO				