

## PUBLICATION OF BOARD ACTIONS

April, 2011

|   | <b>Action</b>   |
|---|---|
| <b>Telephone Inquiries: 5</b>   |   |
| Holding abstract hostage  | 2   |
| Company not charging upfront payment from customers who close with them   | 5   |
| Lost abstract   | 2   |
| Company refused to give customer a copy of the abstract   | 2   |
| Excessive charges   | 8   |
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| <b>ACTIONS</b>  |   |
| 1. Referred back to complainant. Outside of OAB purview.<br>2. Spoke with abstract co. Resolved issue.<br>3. No violation within Abstractor's Act (Title 1).<br>4. Cleared by explanation of procedures | 5. Referred to Enforcement Comm.<br>6. Referred to 3 <sup>rd</sup> party<br>7. Unresolved<br>8. Referred to website |
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| <b>Written Complaints: 1</b>  |   |
| OAB 2011-002 - Unnecessary delay of abstract and abstract company refuses to release abstract   | Complaint withdrawn after contact with Enforcement Committee  |
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| <b>Formal Complaints: 0</b>   |   |
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| <b>Licensees: 0</b>   |   |
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| <b>Other Actions:</b>   |   |
| Kimmel Corporation  | \$1,200.00 fine paid  |
| Marietta Abstract Co.   | \$100.00 fine paid  |
| Stewart Abstract & Title  | \$200.00 fine paid  |
| Alfalfa Guaranty Abstract   | \$100.00 fine paid  |
| Valley Abstract Co.   | \$100.00 fine paid  |
| Dewey County Abstract   | \$100.00 fine paid  |
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