

Bruxvoort,Andrew J	1	Average Age	142	Maximum Age	142
Case ID: 263292	Case Type: Customer Service	Created: 08/26/2008	Group: Data Communica	Target: 03/31/2009	
Case ID: 263292	Case Type: Customer Service	Created: 08/26/2008	Group: Data Communica	Target: 03/31/2009	

Burge,Herman Earl	4	Average Age	107	Maximum Age	141
Case ID: 263347	Case Type: Application	Created: 08/27/2008	Group: TECH - HCM *	Target:	
Case ID: 266460	Case Type: Help Desk	Created: 09/24/2008	Group: TECH - HCM *	Target:	
Case ID: 271305	Case Type: Application	Created: 11/12/2008	Group: TECH - HCM *	Target:	
Case ID: 272124	Case Type: Application	Created: 11/19/2008	Group: TECH - HCM *	Target: 12/30/2008	

Carlin,Jeff	1	Average Age	73	Maximum Age	73
Case ID: 272854	Case Type: Customer Service	Created: 12/01/2008	Group: OAB *	Target:	

Carneiro,Rhonda R	11	Average Age	322	Maximum Age	463
Case ID: 220765	Case Type: Development	Created: 06/04/2007	Group: TECH - FIN *	Target:	
Case ID: 220765	Case Type: Development	Created: 06/04/2007	Group: TECH - FIN *	Target:	
Case ID: 220775	Case Type: Development	Created: 06/04/2007	Group: TECH - FIN *	Target: 10/01/2009	
Case ID: 220775	Case Type: Development	Created: 06/04/2007	Group: TECH - FIN *	Target: 10/01/2009	
Case ID: 221006	Case Type: Development	Created: 06/06/2007	Group: TECH - FIN *	Target:	
Case ID: 221006	Case Type: Development	Created: 06/06/2007	Group: TECH - FIN *	Target:	
Case ID: 221428	Case Type: Development	Created: 06/11/2007	Group: TECH - FIN *	Target:	
Case ID: 221428	Case Type: Development	Created: 06/11/2007	Group: TECH - FIN *	Target:	
Case ID: 221641	Case Type: Development	Created: 06/13/2007	Group: TECH - FIN *	Target:	
Case ID: 221641	Case Type: Development	Created: 06/13/2007	Group: TECH - FIN *	Target:	
Case ID: 241741	Case Type: Application	Created: 01/31/2008	Group: TECH - FIN *	Target:	
Case ID: 241741	Case Type: Application	Created: 01/31/2008	Group: TECH - FIN *	Target:	
Case ID: 249025	Case Type: Development	Created: 04/16/2008	Group: TECH - FIN *	Target:	
Case ID: 249025	Case Type: Development	Created: 04/16/2008	Group: TECH - FIN *	Target:	
Case ID: 250366	Case Type: Development	Created: 04/30/2008	Group: TECH - FIN *	Target:	
Case ID: 250366	Case Type: Development	Created: 04/30/2008	Group: TECH - FIN *	Target:	
Case ID: 255801	Case Type: Development	Created: 06/20/2008	Group: TECH - FIN *	Target:	
Case ID: 255801	Case Type: Development	Created: 06/20/2008	Group: TECH - FIN *	Target:	
Case ID: 259211	Case Type: Application	Created: 07/22/2008	Group: TECH - FIN *	Target:	
Case ID: 259211	Case Type: Application	Created: 07/22/2008	Group: TECH - FIN *	Target:	
Case ID: 265384	Case Type: Application	Created: 09/15/2008	Group: TECH - FIN *	Target:	
Case ID: 265384	Case Type: Application	Created: 09/15/2008	Group: TECH - FIN *	Target:	

DevRequest,(AppDevFin) 3 Average Age 319 Maximum Age 460

Case ID: 221170 Case Type: Development Created: 06/07/2007 Group: TECH - FIN * Target: 06/30/2008
Case ID: 236115 Case Type: Development Created: 11/29/2007 Group: TECH - FIN * Target: 12/31/2009
Case ID: 259981 Case Type: Development Created: 07/29/2008 Group: TECH - FIN * Target: 12/31/2009

DevRequest,(AppDevHCM) 6 Average Age 343 Maximum Age 464

Case ID: 220446 Case Type: Development Created: 06/01/2007 Group: TECH - HCM * Target: 07/01/2009
Case ID: 221539 Case Type: Development Created: 06/12/2007 Group: TECH - HCM * Target: 07/01/2009
Case ID: 221628 Case Type: Development Created: 06/13/2007 Group: TECH - HCM * Target: 07/01/2009
Case ID: 245171 Case Type: Development Created: 03/06/2008 Group: TECH - HCM * Target: 07/01/2009
Case ID: 252446 Case Type: Development Created: 05/20/2008 Group: TECH - HCM * Target: 07/01/2009
Case ID: 253465 Case Type: Development Created: 06/02/2008 Group: TECH - HCM * Target: 07/01/2009

DevRequest,(AppDevIBM) 2 Average Age 267 Maximum Age 273

Case ID: 244026 Case Type: Development Created: 02/25/2008 Group: TECH - IBM * Target: 07/01/2009
Case ID: 245647 Case Type: Development Created: 03/12/2008 Group: TECH - IBM * Target: 07/01/2009

Fitzpatrick,Danny W 2 Average Age 340 Maximum Age 452

Case ID: 222283 Case Type: Development Created: 06/19/2007 Group: TECH - FIN * Target:
Case ID: 222283 Case Type: Development Created: 06/19/2007 Group: TECH - FIN * Target:
Case ID: 250169 Case Type: Development Created: 04/28/2008 Group: TECH - FIN * Target:
Case ID: 250169 Case Type: Development Created: 04/28/2008 Group: TECH - FIN * Target:

Garcia,Patricia J 1 Average Age 452 Maximum Age 452

Case ID: 222241 Case Type: Development Created: 06/19/2007 Group: Accounts Payable Target: 10/31/2009
Case ID: 222241 Case Type: Development Created: 06/19/2007 Group: Accounts Payable Target: 10/31/2009

Grigsby,Linda S 1 Average Age 213 Maximum Age 213

Case ID: 252305 Case Type: PC Support Created: 05/19/2008 Group: PC Group Target: 06/30/2009
Case ID: 252305 Case Type: PC Support Created: 05/19/2008 Group: PC Group Target: 06/30/2009

Hale,Bryan L 1 Average Age 110 Maximum Age 110

Case ID: 268071 Case Type: Server Support Created: 10/09/2008 Group: Server Group Target: 02/28/2009

Hicks,Larry R 1 Average Age 100 Maximum Age 100

Case ID: 269379 Case Type: Customer Service Created: 10/23/2008 Group: Customer Service Target: 03/13/2009
Case ID: 269379 Case Type: Customer Service Created: 10/23/2008 Group: Customer Service Target: 03/13/2009

Jorski,Michael J 1 Average Age 246 Maximum Age 246

Case ID: 247519 Case Type: Application Created: 04/02/2008 Group: TECH - ENV * Target:

Jorski,Mike J 1 Average Age 246 Maximum Age 246

Case ID: 247519 Case Type: Application Created: 04/02/2008 Group: TECH - ENV * Target:

Keeney,Chris 1 Average Age 365 Maximum Age 365

Case ID: 232068 Case Type: Server Support Created: 10/18/2007 Group: Systems Target:

Keeney,Christopher W 1 Average Age 365 Maximum Age 365

Case ID: 232068 Case Type: Server Support Created: 10/18/2007 Group: Systems Target:

Kiker,Michael L 2 Average Age 171 Maximum Age 230

Case ID: 249939 Case Type: Data Communicat Created: 04/24/2008 Group: Data Communica Target: 06/01/2008
Case ID: 249939 Case Type: Data Communicat Created: 04/24/2008 Group: Data Communica Target: 06/01/2008
Case ID: 267726 Case Type: Application Created: 10/07/2008 Group: Data Communica Target:
Case ID: 267726 Case Type: Application Created: 10/07/2008 Group: Data Communica Target:

Large,Betty Jo 11 Average Age 118 Maximum Age 257

Case ID: 246208 Case Type: Application Created: 03/18/2008 Group: TECH - IBM * Target:
Case ID: 261509 Case Type: OPMMF Created: 08/12/2008 Group: TECH - IBM * Target:
Case ID: 262239 Case Type: OPMMF Created: 08/18/2008 Group: TECH - IBM * Target:
Case ID: 266130 Case Type: Application Created: 09/22/2008 Group: TECH - IBM * Target:
Case ID: 266413 Case Type: Systems Case s Created: 09/23/2008 Group: TECH - IBM * Target:

Lovell,Laura M 1 Average Age 276 Maximum Age 276

Case ID: 243613 Case Type: Application Created: 02/20/2008 Group: Purchasing Target:

Maxwell,Ronney K 5 Average Age 331 Maximum Age 457

Case ID: 221515 Case Type: Development Created: 06/12/2007 Group: Purchasing Target: 12/31/2009
Case ID: 221515 Case Type: Development Created: 06/12/2007 Group: Purchasing Target: 12/31/2009
Case ID: 221626 Case Type: Development Created: 06/13/2007 Group: Purchasing Target: 12/31/2009
Case ID: 221626 Case Type: Development Created: 06/13/2007 Group: Purchasing Target: 12/31/2009
Case ID: 228808 Case Type: Development Created: 09/06/2007 Group: Purchasing Target: 12/31/2009
Case ID: 228808 Case Type: Development Created: 09/06/2007 Group: Purchasing Target: 12/31/2009
Case ID: 252374 Case Type: Application Created: 05/19/2008 Group: Purchasing Target: 12/31/2009
Case ID: 252374 Case Type: Application Created: 05/19/2008 Group: Purchasing Target: 12/31/2009
Case ID: 264316 Case Type: Application Created: 09/05/2008 Group: Purchasing Target:
Case ID: 264316 Case Type: Application Created: 09/05/2008 Group: Purchasing Target:

McKeithan,Lisa M 12 Average Age 360 Maximum Age 463

Case ID: 220568 Case Type: Development Created: 06/02/2007 Group: Technical Target:
Case ID: 220568 Case Type: Development Created: 06/02/2007 Group: Technical Target:
Case ID: 220584 Case Type: Development Created: 06/02/2007 Group: Technical Target:
Case ID: 220584 Case Type: Development Created: 06/02/2007 Group: Technical Target:
Case ID: 221274 Case Type: Development Created: 06/08/2007 Group: Technical Target:
Case ID: 221274 Case Type: Development Created: 06/08/2007 Group: Technical Target:
Case ID: 221279 Case Type: Development Created: 06/08/2007 Group: Technical Target:
Case ID: 221279 Case Type: Development Created: 06/08/2007 Group: Technical Target:
Case ID: 223205 Case Type: Development Created: 06/28/2007 Group: Technical Target: 07/01/2009
Case ID: 223205 Case Type: Development Created: 06/28/2007 Group: Technical Target: 07/01/2009
Case ID: 226312 Case Type: Development Created: 08/02/2007 Group: Technical Target:
Case ID: 226312 Case Type: Development Created: 08/02/2007 Group: Technical Target:
Case ID: 228027 Case Type: Development Created: 08/24/2007 Group: Technical Target:
Case ID: 228027 Case Type: Development Created: 08/24/2007 Group: Technical Target:
Case ID: 230841 Case Type: Development Created: 10/04/2007 Group: Technical Target:
Case ID: 230841 Case Type: Development Created: 10/04/2007 Group: Technical Target:
Case ID: 236640 Case Type: Development Created: 12/05/2007 Group: Technical Target:
Case ID: 236640 Case Type: Development Created: 12/05/2007 Group: Technical Target:
Case ID: 247296 Case Type: Development Created: 03/31/2008 Group: Technical Target: 02/27/2009
Case ID: 247296 Case Type: Development Created: 03/31/2008 Group: Technical Target: 02/27/2009
Case ID: 258317 Case Type: Application Created: 07/15/2008 Group: Technical Target:
Case ID: 258317 Case Type: Application Created: 07/15/2008 Group: Technical Target:
Case ID: 271344 Case Type: OPNBK Created: 11/13/2008 Group: OPEN BOOKS * Target:
Case ID: 271344 Case Type: OPNBK Created: 11/13/2008 Group: OPEN BOOKS * Target:

Morgan,Jayson E	1	Average Age	125	Maximum Age	125
Case ID: 265936	Case Type: Data Communical	Created: 09/18/2008	Group: Data Communica	Target: 04/20/2009	
Case ID: 265936	Case Type: Data Communical	Created: 09/18/2008	Group: Data Communica	Target: 04/20/2009	
Mott,Judi	4	Average Age	169	Maximum Age	196
Case ID: 254533	Case Type: Help Desk	Created: 06/11/2008	Group: Help Desk	Target:	
Case ID: 257849	Case Type: Help Desk	Created: 07/10/2008	Group: Help Desk	Target: 07/15/2008	
Case ID: 260421	Case Type: Help Desk	Created: 08/01/2008	Group: Help Desk	Target: 06/01/2009	
Case ID: 262654	Case Type: Help Desk	Created: 08/20/2008	Group: Help Desk	Target:	
Motte,Genevieve R	2	Average Age	264	Maximum Age	459
Case ID: 221216	Case Type: Development	Created: 06/08/2007	Group: TECH - HCM *	Target: 03/31/2009	
Case ID: 273600	Case Type: Development	Created: 12/05/2008	Group: TECH - HCM *	Target: 12/31/2009	
Motte,Nita R	2	Average Age	264	Maximum Age	459
Case ID: 221216	Case Type: Development	Created: 06/08/2007	Group: TECH - HCM *	Target: 03/31/2009	
Case ID: 273600	Case Type: Development	Created: 12/05/2008	Group: TECH - HCM *	Target: 12/31/2009	
Parekh,Richard R	1	Average Age	133	Maximum Age	133
Case ID: 264536	Case Type: Application	Created: 09/08/2008	Group: TECH - ENV *	Target:	
Parekh,Sha R	1	Average Age	133	Maximum Age	133
Case ID: 264536	Case Type: Application	Created: 09/08/2008	Group: TECH - ENV *	Target:	
Pending,(Information Security)	1	Average Age	91	Maximum Age	91
Case ID: 270601	Case Type: Application	Created: 11/05/2008	Group: SECURITY 2 *	Target:	
Pratt,Jennie L	3	Average Age	284	Maximum Age	464
Case ID: 220466	Case Type: Application	Created: 06/01/2007	Group: General Ledger	Target:	

Walker,Robert E	1	Average Age	143	Maximum Age	143
Case ID: 263051	Case Type: Customer Service	Created: 08/25/2008	Group: Data Communica	Target: 03/31/2009	

Wallace,Nicholas J	6	Average Age	140	Maximum Age	281
Case ID: 243115	Case Type: Server Support	Created: 02/13/2008	Group: Server Group	Target: 07/01/2008	
Case ID: 256181	Case Type: Server Support	Created: 06/25/2008	Group: Server Group	Target:	
Case ID: 268783	Case Type: PC Support	Created: 10/16/2008	Group: Server Group	Target:	
Case ID: 270065	Case Type: Server Support	Created: 10/30/2008	Group: Server Group	Target:	
Case ID: 270980	Case Type: Server Support	Created: 11/07/2008	Group: Server Group	Target:	
Case ID: 272060	Case Type: Server Support	Created: 11/18/2008	Group: Server Group	Target:	

Walters,Theresa D	4	Average Age	284	Maximum Age	461
Case ID: 221074	Case Type: Development	Created: 06/06/2007	Group: TECH - HCM *	Target: 07/01/2009	
Case ID: 221074	Case Type: Development	Created: 06/06/2007	Group: TECH - HCM *	Target: 07/01/2009	
Case ID: 241169	Case Type: Application	Created: 01/25/2008	Group: TECH - HCM *	Target: 07/01/2009	
Case ID: 241169	Case Type: Application	Created: 01/25/2008	Group: TECH - HCM *	Target: 07/01/2009	
Case ID: 245326	Case Type: Application	Created: 03/07/2008	Group: TECH - HCM *	Target: 12/31/2008	
Case ID: 245326	Case Type: Application	Created: 03/07/2008	Group: TECH - HCM *	Target: 12/31/2008	
Case ID: 267152	Case Type: Application	Created: 10/01/2008	Group: TECH - HCM *	Target: 07/01/2009	
Case ID: 267152	Case Type: Application	Created: 10/01/2008	Group: TECH - HCM *	Target: 07/01/2009	

Yoder,Walter C	5	Average Age	190	Maximum Age	270
Case ID: 244357	Case Type: Server Support	Created: 02/28/2008	Group: Server Group	Target: 09/30/2009	
Case ID: 244357	Case Type: Server Support	Created: 02/28/2008	Group: Server Group	Target: 09/30/2009	
Case ID: 244364	Case Type: Server Support	Created: 02/28/2008	Group: Server Group	Target: 09/30/2009	
Case ID: 244364	Case Type: Server Support	Created: 02/28/2008	Group: Server Group	Target: 09/30/2009	
Case ID: 254059	Case Type: Terminated Emplc	Created: 06/05/2008	Group: Server Group	Target:	
Case ID: 254059	Case Type: Terminated Emplc	Created: 06/05/2008	Group: Server Group	Target:	
Case ID: 266453	Case Type: Server Support	Created: 09/24/2008	Group: Server Group	Target:	
Case ID: 266453	Case Type: Server Support	Created: 09/24/2008	Group: Server Group	Target:	
Case ID: 270922	Case Type: Server Support	Created: 11/07/2008	Group: Server Group	Target:	
Case ID: 270922	Case Type: Server Support	Created: 11/07/2008	Group: Server Group	Target:	

Grand Total: 127